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| cid:image001.jpg@01D6810F.53BBFDD0 **Request for Service** |

**Next Step Plus**

The Next Step Plus program adopts a collaborative approach to providing support to young people leaving care with service providers working closely with Child Safety Officers to undertake [early planning](https://www.qld.gov.au/youth/family-social-support/young-people-in-care/leaving-care) while a young person is still in care and once they have transitioned out of care, providing more tailored and integrated responses and supports.

**Description of support Next Step Plus can offer**

**Transition Phase:** - **For young people who are 15-18 years old currently in the care of the department**.

* Focuses on earlier transition planning and building a supportive relationship with a young person.
* Based on holistic, ongoing strengths and needs assessment across all of the life domains, commencing at 15 years of age.
* Focused on supporting and building the capacity of young people, with responsibility remaining with the Child Safety Officer, who will initiate the establishment of a Transition Team (which includes the local Next Step Plus provider) around the young person.

**Future Phase:** - **For young people, aged 15 years up until 25 years, that have left the care of the department and have had a care experience after their 12th birthday.** The Future Phase provides tailored support as and when it is needed. It includes two streams which young people can move between:

* **Universal –** practical, educative and relationship based support which is offered to all young people when needed and provides intermittent support to young people as they navigate their transition to adulthood.
* **Enhanced –** intensive case management. This support is offered to those young people with more complex needs.

Intensive case management may include:

* Case management support for young people with complex, multi-disciplinary needs, both where the young person enters the Future Phase directly from the Transition Phase, and also where young people are identified as having more intensive needs through proactive outreach and check-ins.
* Care coordination for young people requiring more intensive support, including making sure young people are accessing the services that they need.
* Undertake ongoing strengths and needs assessments and develop and maintain a comprehensive support plan covering all the life domains.

**Natural Mentor Support:** A natural mentor’s role is to ‘walk beside’ the young person through their transition to adulthood, providing stability and continuity, and advocating for their needs. The natural mentor may help to link the young person in broader service system supports, where appropriate, and can provide emotional support.

Next Step Plus providers may provide the natural mentor with advice and support to understand and navigate services, and respond to queries to assist with the development of the young person’s goals. Next Step Plus may provide ongoing continuity for the natural mentor when the young person leaves care.

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| **Young person’s details** |

**Program request**: Transition Phase (15-18 years)

Future Phase (15 to 25 years/ young person has left the care of the department)

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| Name of young person |  | | DOB | 00/00/00 Age: | |
| Current Address |  | | | | |
| Pending Address if relevant |  | | | | |
| Phone contact |  | | Email | |  |
| Disability |  | NDIS eligible  Choose an item. | Medical condition(s) | |  |
| Cultural identity | Aboriginal Yes  No  Torres strait islander Yes  No  Other cultural background – *please specify* | | | | |
| Has the young person consented to this referral? | Yes  No | | | | |

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| **Child protection details** | | | |
| Name of referring worker from CSSC |  | Phone |  |
| Email |  | CSSC |  |
| Region | Choose an item. | | |
| Current Order | Yes  No | If yes, expiry date |  |
| Type of Order |  | | |
| Current living arrangements |  | | |
| Anticipated living arrangements after order, if different to above |  | | |
| Has the young person chosen a Natural Mentor? | Yes  No | | |
| Date of Case Planning Meeting (if scheduled) | Date: 00/00/00 Time:  (**Note:** [Transition plans](https://cspm.csyw.qld.gov.au/practice-kits/transition-to-adulthood/case-planning/seeing-and-understanding/transition-planning) are integrated with case plans from the age of 15 and start to encourage the young person in aspirational consideration of their future hopes and ambitions. They need to be reviewed at least every six months) | | |

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| **Challenges faced by young person** |

**Currently homeless or at risk of homelessness  Self-placing**

**Housing instability  Currently homeless or at risk of homelessness**

**Disability support needs  Educational disengagement**

**Mental health and wellbeing  Substance misuse**

**Suicidal ideation / self-harming  No apparent support system**

**Pregnant or parenting  Child Safety disengagement**

**Domestic violence or unhealthy relationships**

**Other:**

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| **Reason for referring young person – *briefly summarise the young person’s current circumstances, reasons why a request for service is being sought and current transition planning.*** |
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| **Strengths and needs – identify and explain the young person’s strengths and needs in respect of the following aspects of their life.** |

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| **Family, friends and social networks – is the young person connected to peers, family, community and culture** | | | |
|  | | | |
| **Key network details – including Natural Mentor** | | | |
| Name |  | Relationship |  |
| Contact details | P: Email: | Address |  |
| Name |  | Relationship |  |
| Contact details | P: Email: | Address |  |
| Name |  | Relationship |  |
| Contact details | P: Email: | Address |  |

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| **Identity and culture** *– does the young person have a sense of identity and belonging, including an understanding of their family, community and cultural background.* |
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| **Place to live** *– does the young person have a safe and stable place to live and are they being supported to sustain those arrangements.* |
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| **Health and wellbeing** *– is the young person healthy (physically, emotionally, mentally and sexually).* |
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| **Education, training and employment** *– is the young person attending school, have a job or engaged in continuing education.* |
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| **Life skills** *– does the young person have the practical life skills to look after themselves* |
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| **Financial security** *– does the young person have a stable income and are they able to make financial decisions* |
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| **Young person’s support network – including community services involved with the young person** | | | |
| **Name** | **Relationship / Service** | | **Contact D** |
|  |  | **Ph: Email:** | |
|  |  | **Ph: Email:** | |
|  |  | **Ph: Email:** | |

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| **Safety Concerns** *– please identify any safety concerns for the support relating to working with the young person and/or their family* |
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| **Additional Information** |
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| **Referred By:** | | | | | |
| **Name:** | | | | | |
| **Phone:** |  | **Mobile:** |  | **Email:** |  |
| **Postal Address** |  | | | | |
| **Relationship to the young person:** | | | | | |
| **Department / Non-government agency / Carer / Other:** | | | | | |

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| **Please complete and return form to relevant Next Step Plus contact** |

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| **YFS - South East Region - Beaudesert, Beenleigh, Bayside, Logan Central, Loganlea &Browns Plains** | |
| **E:** [nextstepplus@yfs.org.au](mailto:nextstepplus@yfs.org.au)  **Ph:** 3826 1500  **W:** <https://www.yfs.org.au/> | Logan Office, 376 Kingston Road, Slacks Creek, QLD  Jimboomba Office, Unit 7/133 Brisbane Street Jimboomba, QLD |
| **Gold Coast Youth Services - South East - Labrador & Mermaid Beach** | |
| ​**E:**  [admin@gcys.com.au](mailto:admin@gcys.com.au)     **Ph:** 5572 0400  **W**: <https://www.gcys.com.au/> | 15 Oak Avenue  Miami,  QLD,  4220 |
| **Life Without Barriers - Moreton Region** | |
| **E:** [nextstepreferrals@lwb.org.au](mailto:nextstepreferrals@lwb.org.au)  **W:** <https://www.lwb.org.au/>  **Ph**: Maroochydore 1800 639 878 or 0436 816 270 or  07 5457 4300  **FB:** <https://www.facebook.com/LWBAustralia>  **Ph:** Milton -  1800 639 878 or 0436 816 270 or  07 3633 1500 | Maroochydore Office: 3/54 Baden Powell Street, Maroochydore, QLD 4558 |
| Milton Office: 34 Douglas Street, Milton QLD 4064 |
| **Life Without Barriers - Central Region (**Life Without Barriers with Central Queensland Indigenous Development - Mackay and Bowen) | |
| **E:** [nextstepreferrals@lwb.org.au](mailto:nextstepreferrals@lwb.org.au)  **Ph:** 1800 639 878 or 0436 816 270  Rockhampton  **Ph**:  07 3633 1500  North Mackay Ph: 07 4965 4800 | Rockhampton Office: 194-196 Alma Street, Rockhampton QLD 4701  Mackay Office: Suite 1, Ambrose Professional Centre, Cnr Grendon & Palmer Street, North Mackay, QLD, 4740 |
| **South Burnett CTC - South West Region - Kingaroy** | |
| **E:** [youth@sbctc.com.au](mailto:youth@sbctc.com.au)  **Ph:** 4162 7788 or 0428 627 788  **FB:**  <https://www.facebook.com/ctcyouthservices/>  **W:** [www.sbctc.com.au](http://www.sbctc.com.au) | Youth Park-  Kingaroy  Lot 2 Somerset Street, Kingaroy  Post: PO Box 490, Kingaroy,4610 |
| **Goolburri Aboriginal Health Advancement - South West Region - Charleville, Roma & Dalby** | |
| **E**: [WadeC@goolburri.org.au](mailto:WadeC@goolburri.org.au)  **W**: <http://goolburri.org.au/>  **P**: 4637 9953  **FB**: [https://www.facebook.com/GoolburriHealth](https://www.facebook.com/GoolburriHealth/) | **Dalby:** Myall Youth Community Network Centre.  Cnr Nicholson and Drayton Streets  **Roma:** 36 McDowall Street  Charleville: 81 Galatea Street |
| **Life Without Barriers - South West Region - Ipswich North and South, Toowoomba North and South & Springfield** | |
| **E:** [nextstepreferrals@lwb.org.au](mailto:nextstepreferrals@lwb.org.au)  **Ph:** 1800 639 878 or 0436 816 270, or  Ipswich **Ph**: 07 3432 7800  Toowoomba **Ph:** 07 4616 3100  **F:** <https://www.facebook.com/LWBAustralia> | **Ipswich Office:** 30-38 Limestone Street (Entrance via South Street), Ipswich QLD 4305  **Toowoomba Office:** 145 Taylor Street (Cnr Holberton), Toowoomba QLD 4350 |
| **Youth Empowered Towards Independence (YETI) - Northern QLD -** (Far North Queensland)  - Atherton, Cairns, Cape York and Torres Strait Islands, Cooktown, Edmonton, Innisfail, North Cairns and Lower Cape, Thursday Island & Weipa | |
| **E:** [nextstep@yeti.net.au](mailto:nextstep@yeti.net.au) or [referrals@yeti.net.au](mailto:referrals@yeti.net.au)  **Ph:** 4051 4927  **FB**: <https://www.facebook.com/Yeti/>  **W:** [http://www.yeti.net.au](https://aus01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.yeti.net.au%2F&data=02%7C01%7C%7Cea05d9b449a34cea06c308d7d10ebdbd%7Cc3e77aef165b4dd2a81b928774c4d2bf%7C0%7C0%7C637207733556186140&sdata=PZ1yXX6gD5b7ikYzlzso51eY6j2QwHOd4alJJbUe8Kk%3D&reserved=0) | Office:- 3 Winkworth Street, Bungalow, Cairns QLD 4870 |
| **Churches of Christ QLD (CofC) - Northern QLD (**North Queensland) - Mt Isa-Gulf, Townsville, Aitkenvale & Thuringowa | |
| **E:** [nextstep@cofcqld.com.au](mailto:nextstep@cofcqld.com.au)  **W:** [www.cofcqld.com.au](http://www.cofcqld.com.au)  **Ph:** Mount Isa-  4740 1333  Townsville - 4771 8888  **FB:** <https://www.facebook.com/cofcqld> | **CYF Mount Isa :** Suite 20, Isa House, 119 Camooweal Street, Mount Isa, QLD 4825  **CYF Townsville :** Ronan Street, Vincent, QLD 4814 |